# Measurement Series: CTV Advertising for Franchise Brands and Multi-Location Businesses

January 2023





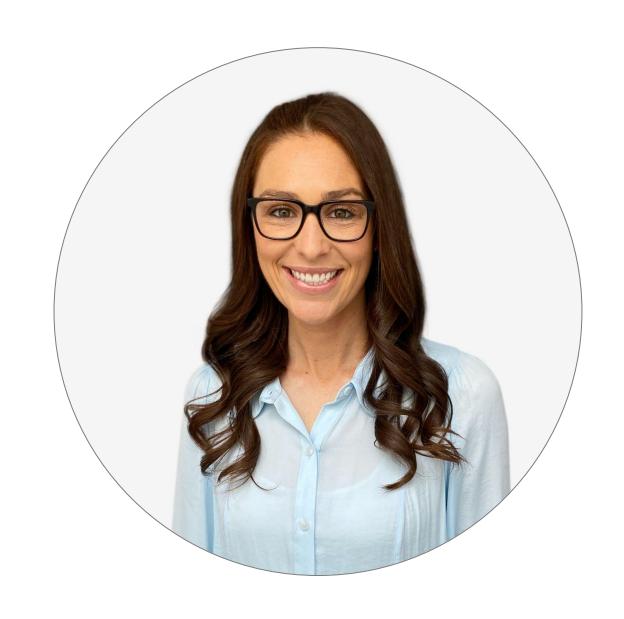
## Thank you for joining today!



Walker Linares

Director - TV

The Trade Desk



Erin Martin
VP of Marketing
Netsertive



























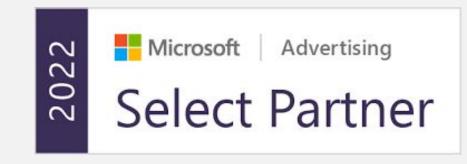


























### **About Netsertive**

- Deep expertise in localized digital marketing, including paid media, organic/SEO, and web solutions
- Facilitated nearly \$2 billion in media spend through our platform
- Award-winning brand and location support with named account managers
- Experience driving success for over 100 multi-location brands

## Localized Targeting

### Bringing Audiences to the Table for CTV

### CTV AUDIENCE TARGETING



### **Household Targeting**

Frequency cap against first- or third-party data to focus CTV ads on your most valuable viewers. Apply linear TV data and lookalike modeling to use characteristics of your high-performing online audience to find new high-value households and focus your CTV ads.



#### **FIRST PARTY**

- Website visits
- Display or video clicks
- Previous converters



#### THIRD PARTY

- Age/gender composition
- Interest targeting
- Purchase intent



#### **LOOKALIKE MODEL**

- Online purchases
- Email sign-ups
- Store locations



#### LINEAR TV DATA

- Incremental reach
- Content viewership prospecting
- Competitive conquesting



### **CTV Retargeting**

Retarget households that have seen your CTV commercials across all their devices. Take advantage of other formats including native, audio, or display, or even retarget households with another CTV commercial.



### Reach Consumers Based on Their Location in Real-Time

### LOCATION-BASED TARGETING



### CITY / ZIP CODE

Focus impressions to specific towns, cities, DMAs, or states



### PAST LOCATION

Reach consumers who have visited store locations



### **HISTORICAL**

Target audiences who have visited your store in the past 1, 3, 6, or 12 months



### **COMPETITOR CONQUESTING**

Reach users who have visited competitor locations



### **RADIAL**

Focus impressions around store locations



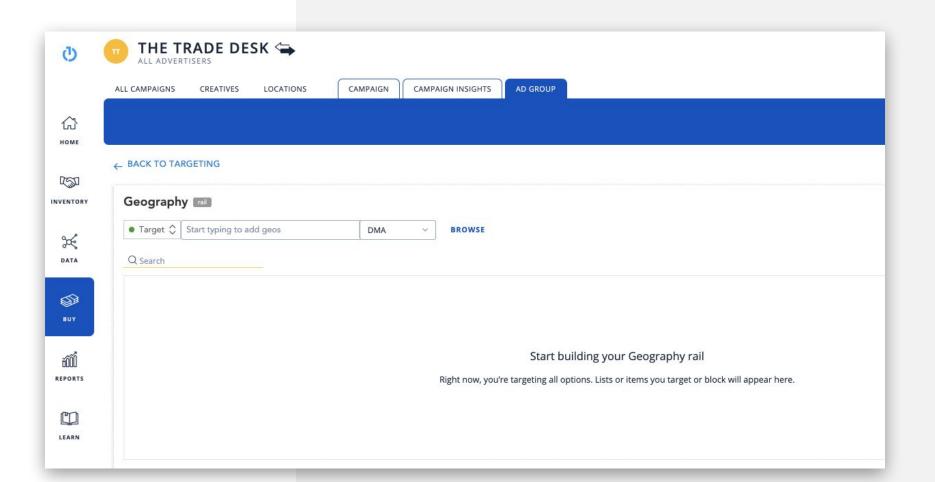
### **REALTIME PROXIMITY**

Deliver ads to users based on where they are in real time



### **REAL-TIME**

Engage audiences nearby to drive in-store footfall traffic





## KPIs and Measurement

### Connect your campaign to business results



Upper funnel Brand awareness

Brand lift

- Inferred brand intent
- Frequency overlap
- Incremental reach



Mid-funnel Consideration/intent

- Unique users and household reach + frequency
- Completion rate
- Viewability



Lower funnel **Purchase** 

- Online and offline actions
- Foot traffic
- Conversion lift
- Offline sales measurement
- Retail sales measurement
- Path to conversion reporting



**BRAND LIFT** LUCID

CTV

Nielsen

CRM /LiveRamp

**RETAIL** 

Walgreens

**NCSolutions** 

Place IQ

**a**blis









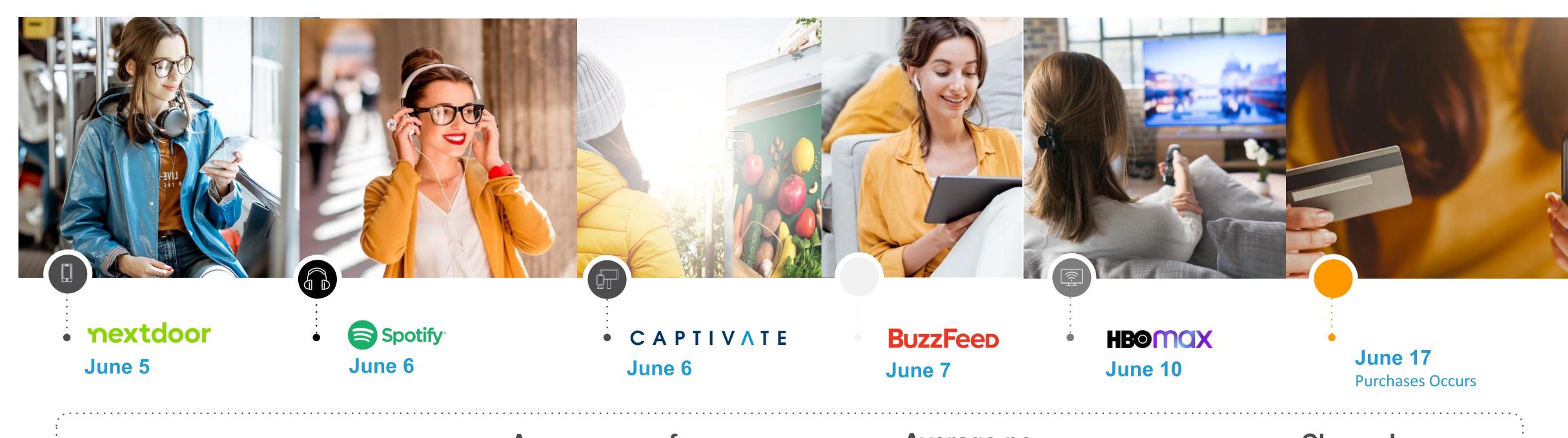




## Online to Offline Conversion Tracking

### Measure the impact of the full journey: Attribute online / offline purchases to users watching CTV

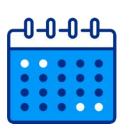
### PATH TO CONVERSION REPORTING



TAKEAWAYS
FROM PATH TO
CONVERSION



Average no. of ad exposures before conversion



Average no.
of days taken
for a user to
convert



Channel effectiveness in driving conversions



### How does this work?!

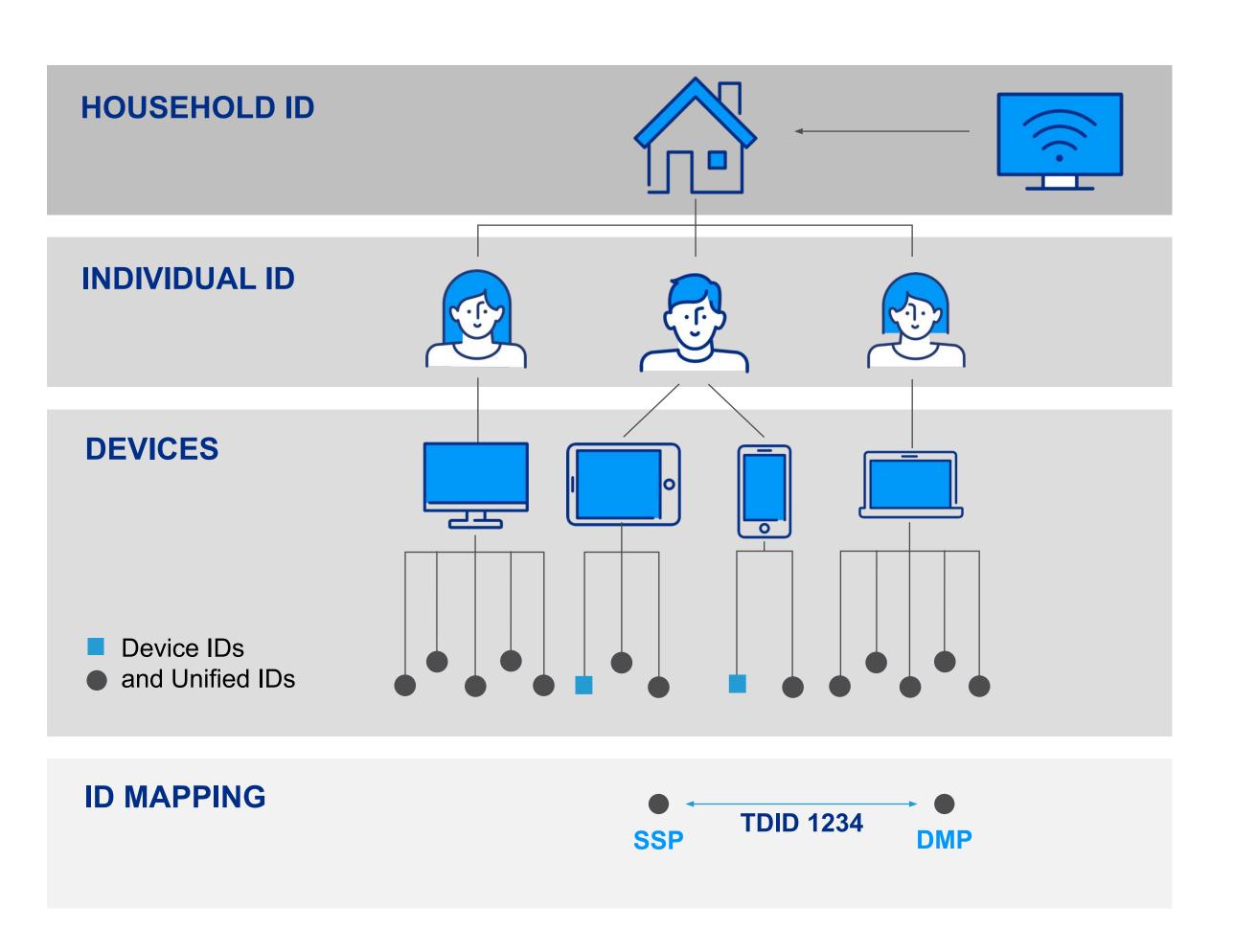


We're able to tie Greg's laptop device ID back to his household as a resident.

Because of this, we can confidently attribute this conversion to the CTV ad he saw the previous day.



## Connect the dots across the consumer journey with a robust identity solution



### In-platform solutions

- Proprietary cross-device and household graph
- Cross-device vendor marketplace
- ✓ Koa™ Identity Alliance

### Unified ID 2.0

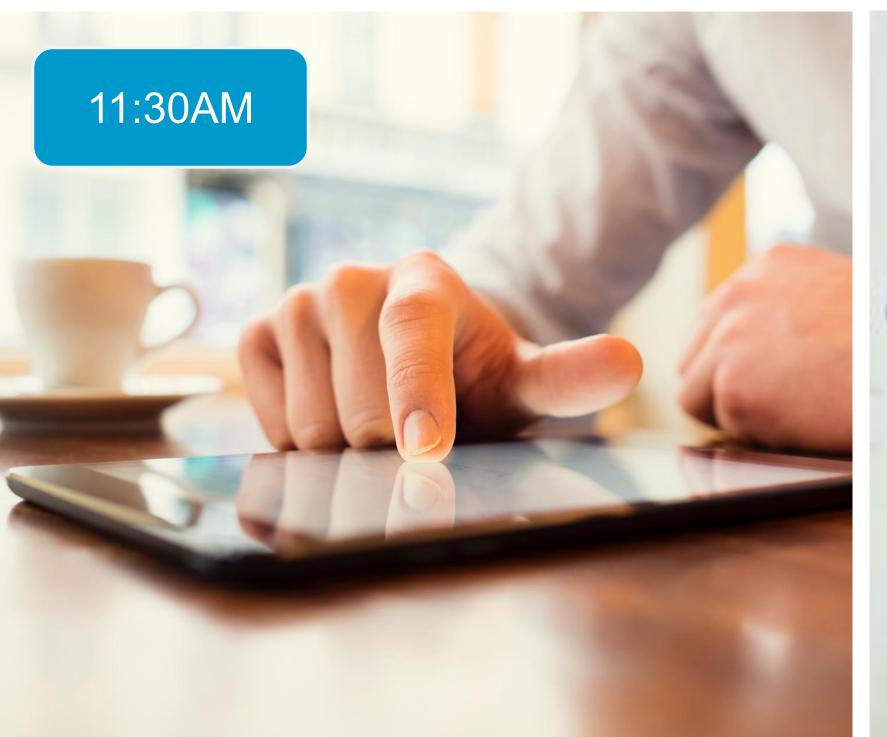
- Interoperable
- Adopted by 50+ industry partners
- Consumer- and privacy-centric



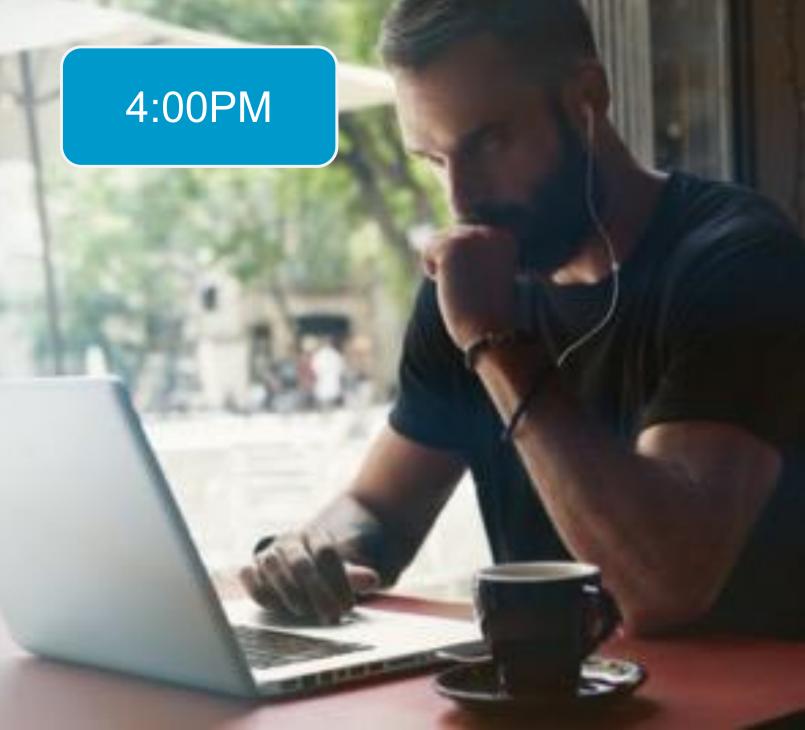
## Conversion Tracking in Action

Attributing conversions made away from home.









## 10:00AM

Greg is at home watching a live NFL game when he is served a CTV ad for your brand.





## 11:30AM

The next morning,
he stops by his
local coffee shop
and connects to
the café's public
WiFi to get some
work done.





## 2:00PM

While working on the coffee shop,
Greg is retargeted with a display ad following the CTV ad from yesterday.





### 4:00PM

Greg performs a qualifying conversion on this retargeted display ad and the conversion is attributed to yesterday's CTV ad.





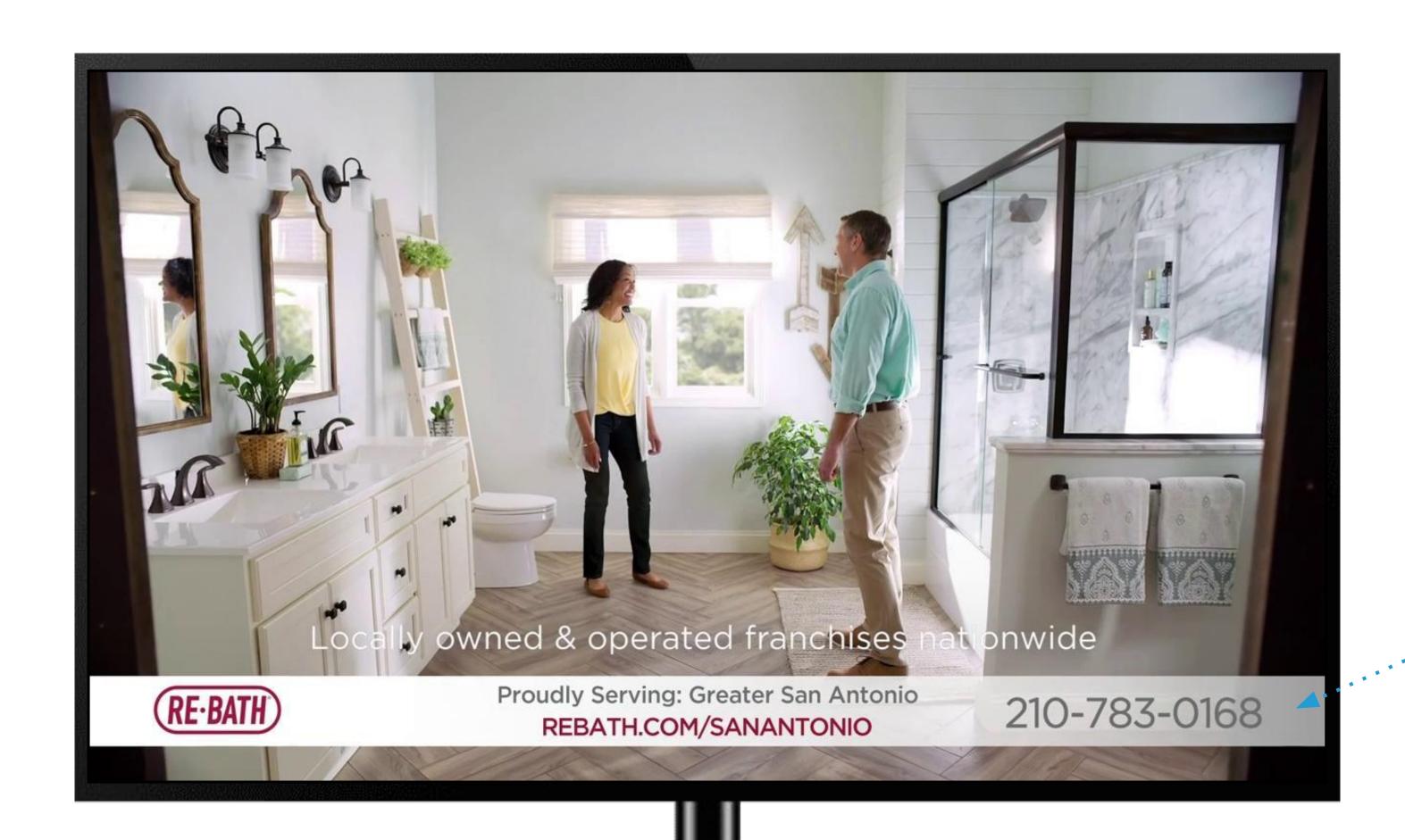
## Media Buying at the Local Level

## Media Planning and Buying



## Localized CTV Advertising Case Study

### Localized Video Ads on CTV



Branded video with localized overlay, directing viewers to closest location



## Q8A

### Thank You!

Get a Custom, Localized Marketing Strategy

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## Thank You!